

TERMS AND CONDITIONS

“Win a ticket with SKY express” Giveaway

International campaign — 17 country draws — Entry period: 15/09/2026 – 25/09/2026

1. Organizer

The company CRETAN AIR SERVICES AVIATION AND COMMERCIAL SOCIÉTÉ ANONYME, with the trade name SKY EXPRESS S.A. (hereinafter the “Organizer”), organizes a promotional activity (hereinafter the “Promotion”) in accordance with the following participation terms (hereinafter the “Terms”), within the framework of which it will award the Prizes of the Draws, as defined below. The Promotion runs simultaneously in seventeen (17) participating countries, as listed in Term 5, with a separate draw for each of them. The Promotion is advertised in each country under the corresponding local title (e.g. “Win a ticket to Greece with SKY express” for countries other than Greece and “Win a ticket with SKY express” for Greece); these Terms govern all draws uniformly, regardless of the title or language in which the Promotion is advertised. The title of the Promotion is indicative; the exact content of the Prize is defined in Terms 7 and 8. These Terms are posted on the Organizer’s website at skyexpress.com and will remain available and updated throughout the duration of the Promotion and until the announcement of the winners. Interested participants are advised to read the Terms carefully. Participation in the Promotion constitutes explicit acceptance of these Terms.

2. Duration

The Promotion will run from 15/09/2026 at 00:01 (Greek time, EEST) until 25/09/2026 at 23:59 (Greek time, EEST). Any entries submitted after the end of the Promotion will automatically be considered invalid.

3. Eligibility

Natural persons who are at least eighteen (18) years old and have full legal capacity under Greek law are eligible to participate. Employees (whether under employment contracts or otherwise) of the Organizer or companies belonging to the same corporate group, as well as their first- and second-degree relatives, are excluded from participation. Persons involved in the management of the Promotion and their relatives up to the second degree are also excluded. The Organizer reserves the right to verify the validity of entries and automatically exclude entries that do not comply with these Terms or participants who attempt to unlawfully interfere with the participation process, or whose participation, in the Organizer’s judgment, violates the law or is conducted in bad faith, abusively, or contrary to good morals and commercial ethics.

4. Participation Process

To participate, each interested person must visit the Promotion landing page on the Organizer’s website, correctly complete all mandatory fields of the entry form, including their country of participation, and accept these Terms. Upon completion of the above, the participant automatically enters the list of entries for the draw of the country they declared.

Only one (1) entry per natural person is permitted for the entire Promotion. Each participant declares one (1) country of participation only and takes part exclusively in the draw for that country. Multiple entries by the same person (in one or more countries) will be cancelled in their entirety. Entries declaring a country not included in the table under Term 5 are considered invalid and do not take part in any draw.

Entries are considered valid if all mandatory fields have been correctly completed. No purchase of any product or service is required to participate in the Promotion.

5. Participating Countries and Draws

Seventeen (17) independent draws will be conducted, one for each participating country, and each draw will select one (1) winner and two (2) runners-up. The participating countries and the route of the corresponding Prize are as follows:

Code	Participating country	Prize route (up to 2 round-trip tickets)
GR	Greece	Athens → domestic SKY express destination of the winner's choice
CY	Cyprus	Cyprus → Athens
IL	Israel	Israel → Athens
AT	Austria	Austria → Athens
DE	Germany	Germany → Athens
UK	United Kingdom	United Kingdom → Athens
FR	France	France → Athens
BE	Belgium	Belgium → Athens
NL	Netherlands	Netherlands → Athens
IT	Italy	Italy → Athens
ES	Spain	Spain → Athens
PT	Portugal	Portugal → Athens
PL	Poland	Poland → Athens
CZ	Czechia	Czechia → Athens
TR	Türkiye	Türkiye → Athens
AL	Albania	Albania → Athens
GE	Georgia (Tbilisi)	Georgia (Tbilisi) → Athens

If no valid entries are received for a given country, the corresponding draw will not take place and the relevant Prize will not be awarded.

6. Draw

The draws to determine the winners will take place on September 28, 2026, at the Organizer's offices, on the 1st floor of Building 48, at Athens International Airport "Eleftherios Venizelos". The Organizer reserves the right to postpone the date of the draws with a relevant announcement on the Promotion webpage on its website. The draws will be conducted electronically, using a certified Random Number Generator platform, which ensures the integrity of the process, the absolute randomness of the selection and the absence of human intervention. Each draw will include all valid entries submitted via the online form for the specific country during the Promotion period.

7. Prize

The Prize of each draw consists of one (1) promo code providing a ninety-nine percent (99%) discount on the fare for up to two (2) round-trip air tickets on the route corresponding to the country of the draw, as set out in the table under Term 5. The discount does not cover airport taxes and other applicable charges, which, together with the remaining 1% of the fare, are payable by the winner. Specifically for the Greece draw, the winner chooses their destination among the domestic (within Greece) destinations served by SKY express with a direct flight from Athens during the redemption period; connecting itineraries are not covered. A total of seventeen (17) Prizes will be awarded.

The winner will receive the promo code from SKY express via email, at the address provided in the entry form, within five (5) business days of the draw. No further action or contact with the Organizer is required on the part of the winner in order to receive the Prize. The participant is solely responsible for the accuracy of the email address provided and for checking their mailbox (including the spam/junk folder). If delivery of the email permanently fails (invalid or non-existent address) or the winner is found not to comply with these Terms, the Prize will pass to the first runner-up and, under the same conditions, to the second runner-up.

The following clarifications apply: the Organizer bears no responsibility for any reason preventing the winner from redeeming the Prize; participation in the Promotion and the Prize are strictly personal, non-transferable,

non-exchangeable and cannot be redeemed for cash; the promo code is valid for a single (1) use, for one (1) booking only, cannot be combined with other offers or discounts and will not be replaced in case of loss, deletion, non-use within its validity period or use by a third party; the Organizer bears no responsibility for cancellations, delays, or force majeure events (including but not limited to strikes, adverse weather conditions, riots, public health and safety measures, terrorist attacks, etc.).

8. Redemption Terms

The promo code may be redeemed exclusively on the website skyexpress.com, by entering it in the “Promo code / Discount coupon” field during the flight search, in one (1) booking only. The booking may include up to two (2) passengers, who must travel together on the same flights. Once the booking is completed, the promo code is considered fully redeemed and cannot be used again: if the winner chooses to book for one (1) passenger only, the second ticket is forfeited and cannot be transferred to another booking. The winner is required to pay the airport taxes, other applicable charges and the 1% of the fare not covered by the discount. The booking must be made by 15/03/2027, and the Prize may be redeemed on flights with travel dates from 29/09/2026 to 31/03/2027, subject to flight and seat availability and only under the SKY joy+ fare, round-trip. The Prize cannot be redeemed for travel during the period 18/12/2026 – 07/01/2027. Any changes after ticket issuance are subject to the conditions of the SKY joy+ fare and any related cost is borne by the winner.

9. Personal Data

Within the framework of this Promotion, the Organizer, acting as Data Controller, collects, maintains and processes the personal data of participants, specifically their identification and contact details and their declared country of participation, to the extent necessary for purposes exclusively related to the execution of the Promotion (conducting the draws, sending the promo code to the winners, awarding Prizes). The legal basis for this processing is the performance of the contract of participation in the Promotion.

Where the participant expressly chooses so, via a separate and optional field (opt-in) on the entry form, the Organizer will additionally process their contact details in order to send informational and promotional material (newsletters, offers) regarding SKY express services. The legal basis for this processing is the participant's consent, which may be freely withdrawn at any time via the unsubscribe link included in every communication or by request to the Organizer, without affecting the lawfulness of processing carried out on the basis of consent before its withdrawal.

The Organizer takes all necessary measures to ensure the lawful and fair collection and processing of personal data, as well as its secure storage, in accordance with the General Data Protection Regulation 2016/679 (GDPR), Greek Law 4624/2019 and the applicable regulatory framework, safeguarding the confidentiality of all information that comes to its knowledge.

10. Participants' Rights

Participants have the right to access their personal data, request correction of inaccurate data or completion thereof and, where applicable under the regulatory framework, exercise the rights of erasure, restriction of processing, data portability, objection to processing and securing human intervention in automated procedures. To exercise these rights, participants may submit a written request to the Data Protection Officer (DPO) Office, by post or by email at callcenter@skyexpress.com. If participants believe that the protection of their personal data is violated, they may also lodge a complaint with the Hellenic Data Protection Authority.

11. Amendment of Terms

The Organizer reserves the right to unilaterally amend these Terms and to postpone, cancel or revoke the Promotion. The Organizer also reserves the right to change the dates of the Promotion or any other term, replace the Prizes with others of equal value during the Promotion, alter the method of awarding them and change their number, provided that prior notice is given before such changes take effect. These changes will be communicated through the Organizer's website and will become effective from the date of the relevant announcement. The Organizer may also terminate the Promotion without notice for reasons of public interest, force majeure or any other significant reason.

12. Technical Means

Participation in the Promotion requires internet access using the participants' own technical means. The Organizer bears no responsibility whatsoever if, for reasons beyond its control or due to force majeure (including but not limited to technical problems or malfunctions of telephone networks or lines, online computer systems, servers or providers, computer equipment, software, failure to send or receive data, interruption of internet connection, computer viruses, malicious or unlawful acts by third parties, fraudulent acts), the submission of entries is delayed or fails, or if electronic files related to this Promotion are partially or completely destroyed.

13. Publicity – Rights

Participants grant the Organizer the right, in the event they win a Prize, to publish their name and country for advertising purposes, internally or in any medium and by any means, without any additional compensation beyond the Prize itself. Participants do not have and shall not acquire any rights over the trademarks, names, logos, emblems or other distinctive features of the Organizer.

14. Governing Law

These Terms are governed by Greek Law. Any dispute arising from the interpretation or application of these Terms shall be subject to the exclusive jurisdiction of the Courts of Athens, Greece. In the event of any discrepancy between the Greek and the English version of these Terms, the Greek version shall prevail.