

Terms and Conditions

1st Flights – Giveaway for Two

1. **Organizer:** The company *Cretan Aeronautical Enterprises Airline and Commercial S.A.*, trading as SKY express S.A. (hereinafter referred to as the “Organizer”), is conducting a promotional activity (hereinafter the “Promotion”) in accordance with the following terms of participation (hereinafter the “Terms”), under which the Prize of the Draw, as defined below, will be awarded. These Terms are posted on the Organizer’s official website at <https://www.skyexpress.com> and will remain available and updated throughout the duration of the Promotion until the announcement of the winners of the draw. Interested parties wishing to participate are advised to read the Terms carefully. Participation in the Promotion implies full and explicit acceptance of all the Terms below.
2. **Duration:** The Promotion will run from 16 October 2025 until 22 December 2025 at 23:55. Any entries submitted after the closing date of the Promotion will be automatically deemed invalid.
3. **Eligibility:** Participation in the draw is open to natural persons who are at least eighteen (18) years old and have full legal capacity under Greek law. Employees (under any form of employment) of the Organizer or of companies within the same group, as well as their first- and second-degree relatives, are excluded from participation. Persons involved in the management of the Promotion and their relatives up to the second degree are also excluded. The Organizer reserves the right to verify the validity of entries and to disqualify any entries not complying with these Terms, as well as participants who attempt to unlawfully interfere with the entry process or whose participation, in the Organizer’s judgment, violates applicable law, is in bad faith, abusive, or contrary to fair dealing and good morals.
4. **Draw:** The draw to determine the winner will take place on 23 December 2025 at the Organizer’s offices, located on the 1st floor of Building 48, Athens International Airport “Eleftherios Venizelos.” The Organizer reserves the right to reschedule the draw by issuing a relevant announcement on the Promotion’s page on its website. The draw will be conducted using an automated system and specially designed software ensuring the integrity of the process and the absence of human intervention. This Promotion is not sponsored, supported, or managed by any third-party social media platforms, nor is it associated with them in any way.
5. **Participation Procedure:** Each interested party, provided they are at least 18 years old, may participate in the Promotion by completing the following steps:
 - Have travelled with SKY express on one of its first flights to its new destinations, Berlin, Lisbon, Hamburg, Lyon, or Tel Aviv, or on the new Thessaloniki–Düsseldorf route.
 - Access the participation form via the QR code available on board these flights.
 - Complete the form with the required personal details and accept these Terms of Participation.

Upon successful submission of the form, the participant is automatically included in the list of entries for the draw.

Only one entry per booking number is permitted, within 7 days from the first official flight of the respective destination. The winner will be notified via the email address provided upon submission.

6. Prize: The prize consists of one (1) round-trip flight ticket for two persons, under the SKY joy fare, excluding airport taxes, to any domestic or international destination within the SKY express network. The winner will be notified via email and will receive a unique promo code for booking the flight. If SKY express is unable to contact the winner within five (5) business days of sending the notification email, the Organizer reserves the right to contact the next runner-up. The Organizer bears no responsibility for any reason preventing the winner from redeeming the prize. Participation and the prize are strictly personal and non-transferable. In the event of refusal, failure to accept, or failure to claim the prize within the specified timeframe, the Organizer bears no liability for non-award. The Organizer assumes no responsibility for cancellations, delays, or events constituting force majeure (including but not limited to strikes, adverse weather conditions, uprisings, public health measures, or terrorist acts).
7. Additional Terms on the Prize: The winner must pay the applicable airport taxes corresponding to the tickets. The prize may be redeemed for bookings made between 7 January 2026 and 14 December 2026, subject to seat and flight availability. The promo code cannot be used during the following blackout periods: 20/12/2025 – 07/01/2026, 21/02/2026 – 24/02/2026, 24/03/2026 – 26/03/2026, 04/04/2026 – 19/04/2026, 30/04/2026 – 04/05/2026, 01/06/2026 – 15/09/2026, 27/10/2026 – 29/10/2026

The prize is strictly personal, non-transferable, and cannot be exchanged for cash or any other goods/services.

8. Personal Data Processing: In the context of this Promotion, the Organizer, acting as Data Controller, collects, stores, and processes the participants' personal data — specifically identification and contact details, only to the extent necessary for managing the Promotion. The Organizer takes all necessary measures to ensure the lawful and secure collection and processing of personal data in accordance with the General Data Protection Regulation (EU) 2016/679 (GDPR), Law 4624/2019, and applicable national provisions, safeguarding confidentiality and privacy at all times.
9. Participants' Rights: Participants have the right to access their personal data, request correction or completion of inaccurate data, and, where legally applicable, exercise their rights to erasure, restriction of processing, data portability, objection to processing, and human intervention in automated decision-making. To exercise these rights, participants may submit a written request to the Data Protection Officer (DPO) by post or email at: callcenter@skyexpress.com. If participants believe that their personal data protection rights have been infringed, they may lodge a complaint with the Hellenic Data Protection Authority (HDPa).
10. Modifications and Cancellation: The Organizer reserves the right to unilaterally modify these Terms, postpone, suspend, or cancel the Promotion. It may alter or revoke the Promotion, change the draw dates or any other condition, replace the prize with another of equal value, or change the number and method of awarding prizes, upon prior notice published on <https://www.skyexpress.com>.

The changes shall take effect from the date of their online publication. The Organizer may also terminate the Promotion without prior notice for reasons of public interest, force majeure, or any other significant cause.

11. Internet Access: Participation in the Promotion requires internet access via the participants' own technical means.
The Organizer bears no responsibility if, for reasons beyond its control or due to force majeure (e.g., technical malfunctions of networks, servers, software failures, lack of storage space, internet congestion, disconnection, computer viruses, or malicious third-party actions), the submission or receipt of entries is delayed or fails, or if relevant data are partially or fully destroyed.
12. Publicity: By participating and accepting a prize, winners grant the Organizer the right to publish their names for promotional purposes, internally or through any media, without further compensation beyond the prize itself. Participants acquire no rights over the Organizer's trademarks, names, logos, or any other distinctive signs.
13. Governing Law and Jurisdiction: These Terms are governed by Greek law. Any dispute arising from their interpretation or application shall be subject to the exclusive jurisdiction of the Courts of Athens, Greece.